



# USE-ME.GOV

## Usability-driven open platform for mobile government



Project number:  
**IST-2002-2.3.1.9**

Start:  
**January 2004**

Duration:  
**26 months**

EC Allocated Funding:  
**1.350.265 €**

Total budget for Bologna Municipality:  
**162.800 €**

Contribution of Bologna Municipality:  
**81.400 €**

### PARTNERS

#### ICT companies

PortugalSpace (P)  
Amena (E)  
Indra (E)  
FIT - Fraunhofer Institute for Applied Information Technology (D)  
Arakne (I)  
IntuiLab (F)

#### Universities

Universidade do Minho (P)  
The Poznan University of Economics (PL)

#### End Users

Municipality of Bologna (I)  
Municipality of Vila Nova de Cerveira (P)  
Municipality of Gdynia (PL)  
Formatex (E)

### USE-ME.GOV IS

An EU research and development project designed to support and encourage the access to new e-government services at any time and anywhere through the use of mobile communications and Internet technologies.



### OUR MAIN GOAL IS

To contribute to a Next-Generation Open Service Platform for mobile users that can be shared by networked authorities and institutions (e.g. on a regional scale) in terms of technical infrastructure, information (content) as well as a framework for commercial exploitation.

This contribution is seen as a promising approach to harmonise the quality of public services and to overcome related divide phenomena (the tendency towards the "technological" divisions of modern society). On the other hand, platform sharing explored on the basis of attractive business models would also provide the conditions for cost-efficient mobile services namely in geographical areas with low internet penetration.

### OUR SERVICES WILL...

- Address specific user needs, with different background, age and interests, overcome bureaucratic barriers, enhance quality of life for citizen and help private companies to streamline their business activities.
- Feature a high level of usability and user friendliness, allowing for easy search of information considering location, context and user interests.
- Be easy to configure and deploy, not depending on expensive software-hardware products or demanding technological skills, allowing for shared use of technical resources and content.

### TECHNICAL APPROACH

The USE-ME.GOV service platform will be built on Web Service technology, allowing for communication between components on different platforms based on different standards. Open standards will be applied to service interface descriptions, location service protocols, service request protocols, privacy policies, security models and to data formats such as for geographical and location information.



[www.usemegov.org](http://www.usemegov.org)

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